

## **Practice Good Health Hygiene at ALL events.**

**TicketWindow** understands there are currently concerns regarding the coronavirus (COVID-19) in Canada.

Your health is, and will remain, the top priority for **TicketWindow**, show promoters, artists and venues. To that end, when attending a show or event, we encourage all ticket purchasers and event attendees to practice proper health hygiene as prescribed by Health Canada.

*Please wash your hands with soap and water, use a tissue or your arm when sneezing or coughing, use hand sanitizer (gel form) and most importantly your best judgment when you are not feeling well. If you are experiencing cold or flu-like symptoms seek medical advice and refrain from close contact with others.*

**REMEMBER to CHECK on TicketWindow and confirm dates and times for your event.** Please note, if an event is postponed ticket holders will be notified by email and provided with details. In the event a federal, provincial or local government agency issues restrictions on public gatherings and an event/show is cancelled and cannot be re-scheduled – ticket refunds will be available.

Ticket holders will be notified by email.

**TicketWindow** will continue to work with venue management and show promoters to monitor guidelines and protocols as outlined by Health Canada and local health officials. We will share all details as they become available. Updates will be posted as required.

Thank you.

Paul Rivard

President



### **HELPFULL**

WHAT IS CORONAVIRUS (COVID-19) <https://www.who.int/news-room/q-a-detail/q-a-coronaviruses>

CLEAN HANDS <https://www.cdc.gov/handwashing/when-how-handwashing.html>

ADVICE FOR PUBLIC <https://www.who.int/emergencies/diseases/novel-coronavirus-2019/advice-for-public>